

M-RETS Privacy Policy

Midwest Renewable Energy Tracking System, Inc. (“M-RETS” or “we” or “us” or “our”) is committed to protecting the privacy of your information. We believe it is a good business practice to disclose to you how your personal information and use of and activity on www.mrets.org may be used. As a user of this website, and its subpages and content (collectively, the "Site") or the services or products (collectively, "Service(s)") provided by M-RETS, this Privacy Policy is intended to describe in a straight-forward and easily understandable manner:

- the information we collect about you;
- how that information may be used;
- with whom the information may be shared;
- how you may update the information you provide us;
- how you may contact us; and
- your choices about our uses and disclosures of your information.

As noted in the [Terms of Use](#) (“TOU”), by using the Site and/or Services you accept and acknowledge that you are bound by this Privacy Policy and the TOU. Accordingly, we encourage you to read these policies carefully. If you have questions or concerns regarding these policies, please feel welcome to contact us through our Site: www.mrets.org. Alternatively, you can also e-mail us or send mail to M-RETS using the contact information at the end of this notice. If you do not feel comfortable with any part of this Privacy Policy or our TOU, you must not use or access our Site or Services.

Information We Collect

We collect information about you so we can continue to provide and improve our Services to you and other users of the Site. The information collected may include items such as your name, e-mail address, address, phone number, facsimile number, credit card information, financial institution and bank account information, business size, industry type, information that you input into the M-RETS System, as well as other information that may or may not specifically identify you. The information collected on the Site may be stored on servers, computers, or other media located in or outside the United States.

Third-Party Sources

We may obtain personal and non-personal information about you from third-party sources. This information may be utilized, analyzed, and/or compared with information that we have collected from you or that you have submitted to us. To the extent M-RETS obtains information from third-party sources, M-RETS takes reasonable measures to ensure the third-parties lawfully obtained and provided the information to us. To the extent the third-parties unlawfully obtained and/or provided the information to us despite our reasonable measures to ensure the third-parties complied with all legal requirements in obtaining and providing the information to us, you understand, agree, and acknowledge that your sole legal remedy is against the third-party that engaged in the unlawful activity and that you will not assert any cause of action, claim or demand against M-RETS.

Information Collection Technology (Web Beacons and Cookies)

We may use various technologies to collect information from your computer about your activities on our Site. We may collect and store non-personally identifying information through cookies, log files, clear gifs (commonly known as "web beacons"), and third-parties to profile user activity and preferences. Technical and specification information about your browser and computer is automatically collected when you use or visit the Site. This information may include your Internet Protocol ("IP") address, your browser type, operating system, access time(s), the content of previously accepted "cookies" from us, and the website address that referred you to our Site.

A cookie is data stored on your computer that tracks non-personal information about you. When using our Site, we may assign your computer one or more cookies that enable us to improve the quality of our Service and to personalize your experience. Cookies allow us to automatically collect information about your activity on our Site, such as the content you access while on our Site, the links you click, and other activity you conduct while using our Site. You may choose to modify your web browser's setting to disable cookies or limit their use. If you choose to disable or limit cookies, you are still able to access our Site, but you may be unable to use all of the features on our Site.

Our Site may contain web beacons (also known as "clear gifs") or similar technologies that gather non-personally identifiable information about your use of our Site. Such technology may also be contained in e-mail messages or newsletters from us that allow us to determine whether messages have been accessed. The purpose of our use of this technology is so that we may analyze the effectiveness of our marketing efforts, the quality of our Site, and the Services we provide.

Personal Information About Users Under 18 Years of Age Not Collected

The Site is meant for adults and those who have reached the age of majority as defined by the laws of their domicile. The Site is not meant for individuals under the age of 18 or those defined by the laws of their domicile as minors. Nonetheless, this Privacy Policy is still designed to comply with the Children's Online Privacy Protection Act ("COPPA") to the extent COPPA applies to M-RETS. Accordingly, M-RETS does not knowingly collect or retain any personal information about users under the age of 13. If we obtain actual knowledge that we collected or retained personal information about a child under the age of 13, that information will be promptly deleted from our database, servers, and all other media. Since we do not collect information from users under 13 years old, no such information is disclosed to third-parties.

Information Others May Collect

Our Site and Services may contain links to third-party websites, applications or services. We have no control over the privacy practices or the content of these third parties. As such, we are not responsible for the content or the privacy policies of such third parties. Please check the applicable third-party privacy policy and terms of use before sharing your personal information with them.

To enhance security and promote operational efficiency, the Site utilizes the resources of reputable hosting facilities that are controlled by third-parties. M-RETS is unable to provide any guarantees or warranties about these third-parties' retention or usage of your information. If you have further questions or concerns about this issue, please contact M-RETS customer service.

Information Use and Sharing

We may use and share your information for any legally permissible purpose. We combine information we collect from you with other personally identifiable information we obtain through third-parties. Examples of some ways we may use or share information that we collect about you include:

- providing you with products or services, whether from us, or any affiliates or sponsors;
- providing you with customized content, advertising, and services;
- providing technical or customer support;
- performing research and analysis to gauge the use of or interest in the products, services, or content offered on our Site, and to develop new services;
- communicating with you by e-mail, United States mail, telephone, text message, and/or mobile devices about products or services that may be of interest to you either from us, any affiliates, sponsors or other third-parties;
- maintaining legal and regulatory compliance;
- enforcing our terms and conditions, or otherwise managing our business; and
- performing functions as otherwise described to you at the time of collection.

In order to perform certain Services on your behalf, we may publish certain information that you provide. For example, you agree that M-RETS shall have the right to publish your business and first name (last name omitted) as a subscriber of M-RETS. Similarly, you agree that any testimonial feedback or other comments provided by you to M-RETS become the sole and exclusive property of M-RETS and that such information may be used by M-RETS for any legally permissible purpose, including but not limited to marketing and advertising its services and products.

You acknowledge and agree that M-RETS may use and disclose your personal and non-personal information to public or private third-parties: (i) for inspection by law enforcement officials (including in the case of potential criminal activity); (ii) to respond to cease and desist letters, arbitration proceedings, legal actions and suits, criminal and civil subpoenas, any court orders; (iii) to enforce or apply the terms of this Privacy Policy or any other agreement between us, including the Terms of Use; (iv) to protect the rights, property, or safety of M-RETS, our users, or others, whether during or after the term of your use of our Services and (v) in response to governmental audit requests, which may include disclosure of your login credentials and logs reflecting your access to and use of the Site.

We employ or engage other companies and individuals to perform business functions on our behalf, to help us deliver our Services to you, process payments, analyze data, provide marketing and technical assistance, and providing customer services. These persons and businesses may be provided with personal information as required to perform their functions, but are prohibited by contract from using the information for other purposes, except as permitted by law or with your

consent. Our contracts with such persons and businesses are at least as protective as this Privacy Policy.

Circumstances may arise where for business reasons, we decide to sell, buy, merge or otherwise reorganize our businesses. Such a transaction may involve the disclosure of personal information to prospective or actual purchasers, and/or receiving such information from sellers. It is our practice to seek appropriate protection for information in these types of transactions that are at least as protective as this Privacy Policy.

Communications from M-RETS

Unless you opt out of certain communication features, we may use your information to communicate with you, such as through e-mail, newsletters, and telephone. You may opt out and/or unsubscribe to unsolicited marketing communications from M-RETS at any time. See the Opt-Out Provisions section below for applicable contact information and directions.

Your Information Will Not Be Sold

We will not sell any information you submit to us to any other third-party without prior written notice to you and an opportunity to opt-out.

Legal Process and Investigation Issues

From time to time, M-RETS may be required to respond to a subpoena or similar investigative demand from law enforcement, a court order, a government agency, or a private litigant. M-RETS reserves all rights to defend, within its sole discretion, against such legal requests, demands, and claims. For instance, M-RETS may raise or waive legal objections or rights. M-RETS also reserves the right to disclose your information when we believe it is reasonably appropriate based on the situation. Such disclosure may occur, but is not limited to, disclosing your information in connection with efforts to: investigate, prevent, or commence other actions regarding suspected illegal activity or other wrongdoing; to protect; defend the rights, property or safety of our company, our users, our employees, or others; comply with applicable law or cooperate with law enforcement; in response to governmental audit requests; or enforce our Site Terms of Use or other agreements or policies.

Notice about Social Security Numbers

M-RETS does not collect social security numbers of users. To the extent M-RETS comes into possession of users' social security numbers or collects such information in the future, the information will be treated confidentially and not shared with third-parties unless allowed by law. Additionally, M-RETS will take reasonable steps to limit the access to the social security numbers and take legally required steps of securing the transmission of the data.

Links

The Site contains various links to other websites, including through advertisements. M-RETS disclaims any responsibility for the privacy practices of third-parties that may have links to or from our website, or any framed content on our website. We encourage you to review the

privacy policies/statements of every website that you visit that collects personally identifiable information.

Opt-Out Provisions and Updating Your Information

We value our user's privacy and provide them with the option to "opt-out" of having their information used for purposes not directly related to our Site or use of our Site. The opt-out option is available at the time you sign up for your account. If you wish to change your opt-out preference or update your information after you initially sign up for your account, you can opt-out by any of the following means:

- (1) Send a written request to: M-RETS, at the address listed at the end of this Privacy Policy; or by
- (2) E-mail systemadmin@mrets.org

Your request will generally be responded to within 48 hours if your inquiry is via e-mail, or thirty (30) days if your inquiry is via United States mail.

Please note that changing your opt-out preference will only affect future activities or communications from us. In other words, if we already provided your information to a third-party before you changed your opt-out preferences, you will need to contact the third-party directly. To opt-out of communications from our third-party business partners, if any, please contact them directly.

Information Retention and Security

M-RETS may store your information for more than one (1) year from the time of initial submission, as well as automated personal information we collect about you. However, if we obtain or collect your social security number or credit card number, that information will only be stored for a limited time pursuant to your authorization unless the law requires otherwise.

M-RETS takes reasonable security measures to protect users' information against unauthorized access, loss, alteration, or destruction. These measures include encryption and physical security measures to guard against unauthorized access to systems where we store personal information, and the usage of reputable third-party vendors. Despite these reasonable measures, we cannot guarantee our security measures are impenetrable. Therefore, although we take reasonable steps to secure your information, we cannot and do not promise or warrant that your information will always remain secure.

Visitors Outside the United States

This Privacy Policy is intended to cover collection of information on our Site from residents of the United States. The laws in other countries may or may not be as comprehensive as those in the United States. If you are a resident of another country or are visiting our Site from outside the United States, you acknowledge and agree that your information may be transferred to, stored, and processed in the United States where our servers are located and where our central database is operated. By using our Site, you acknowledge and agree that your information may be transferred to our facilities and those third-parties with whom we share it as described in this

Privacy Policy. If you are unwilling to accept these terms, then you agree that you will not use or access the Site or its Services.

Privacy Policy Updates and Revisions

This Privacy Policy may be updated from time to time. We reserve the right to modify this Privacy Policy at any time without notice, so please review this Privacy Policy frequently. When changes are made to this Privacy Policy, we will revise the "last updated" date at the top of this Privacy Policy. If we make any material changes in the way we collect, use, and/or share your personal information, we will also post notice of the changes on our Site and/or may notify you by sending an e-mail to the e-mail address you most recently provided us in your account. Your continued use of our Site or Services after we have posted any Privacy Policy changes indicates your agreement to the changes unless you notify us otherwise.

If you wish to retain a copy of this Privacy Policy, you should print a copy for your records. From Internet Explorer, this can be accomplished by selecting file and then "print" from the dropdown menu.

Terms of Privacy Policy Survive

To the extent any terms of this Privacy Policy are held invalid and/or unenforceable by a court of law or a competent jurisdiction, the remaining provisions of this Privacy Policy shall remain in full force and effect.

General Contact:

Midwest Renewable Energy Tracking System
Attn: Privacy Dept.
60 South 6th Street
Suite 2800
Minneapolis, MN 55402
Phone Number: 651-789-3338
e-mail support: systemadmin@mrets.org